

### **Skype Interview Best Practices**

UCAN: UChicago Communications & Networking UChicagoGRAD



# What makes a **Skype Interview** different from an inperson interview?



# Is a Skype interview more like an inperson or a phone interview?



# Why Prep for "VI"? 10% in 2010 42% in 2012 60% in 2013

Sources: WSJ (2010/2012); Forbes (2013)



# Agenda: Infrastructure Prep Interview Tips

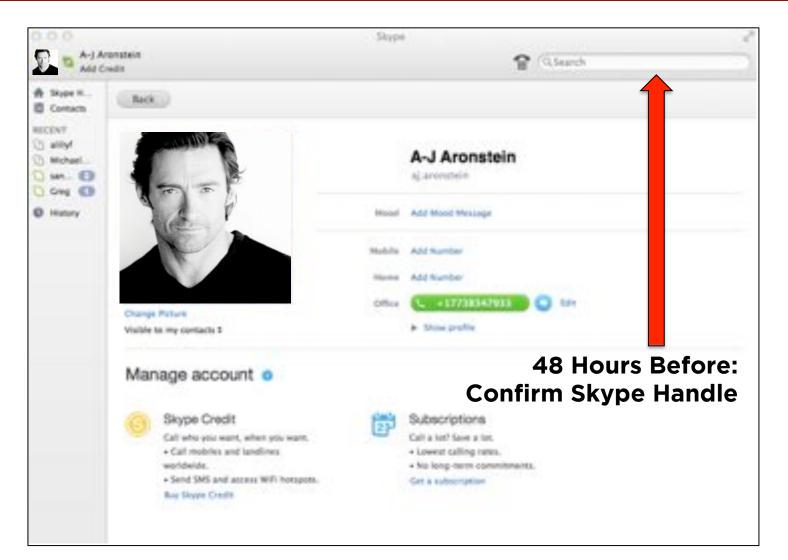


### I: Infrastructure





### **Profile Upkeep**



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### "Can you hear me now?"

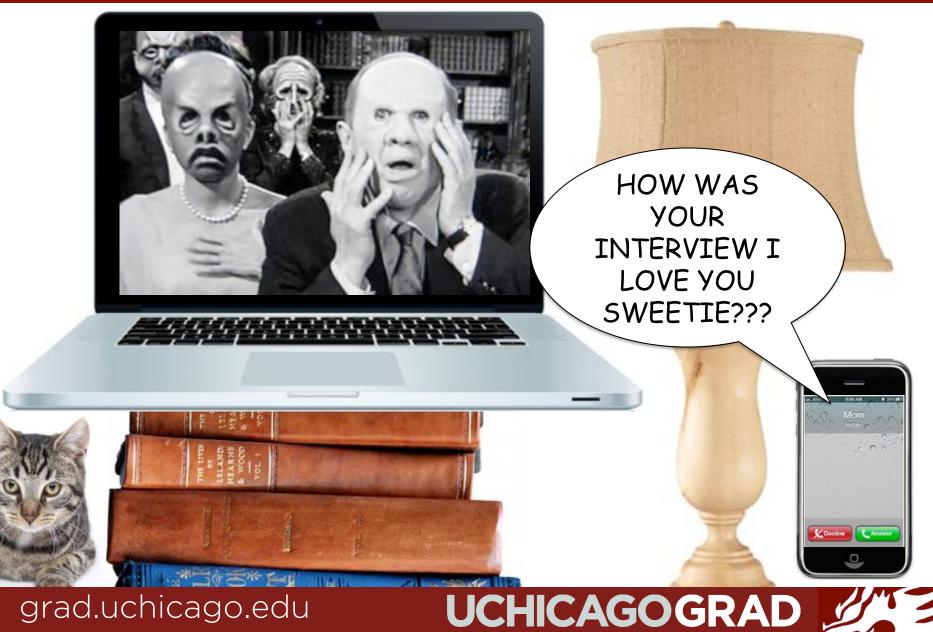


### "Can you hear me now?"

- Use a hardwired connection if possible
- Rent a microphone (or make sure that your space has great acoustics)
- Find the right volume on your speakers (headphones are not ideal)

- Make sure you've used the equipment
- Always have a second device

### What Kind of Space?



### Background...

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### Background...

#### Everyone always says "find a bookcase"

### Keep things simple but not bland

- Don't distract the viewer
- e.g. Table with a flower vase off to the side
- Bookshelf: varied patterns/empty space
- Art posters on a blank wall

### What to avoid

- Busy, Blank, Bright (or reflective)

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### Accessorize Appropriately

2265 - Present



B.A. University of Iowa (Iowa City): Physics and Creative Writing Advisor: Lorrie Moore

Work Experience

**U.S.S. Enterprise** 

Captain

- Leads large and diverse crew of -1,000 in high pressure, team-centric environment
- · Goes, boldly, where no man has gone before
- Manages multiple budget databases, tracking expenditures/revenues in nonprofit context
- Writes daily 500 word entries in official Starfleet journal

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 Post-it notes above the screen (with bullets about job)

- Copies of Resume/CV
- Notebook/pen
- Water

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 Avoid clutter and too many notes.

### Look the (Whole) Part

#### WOMEN

- Navy/Dark Gray Suit
- Solid (light) color blouse
- Easy on the Jewels

#### MEN

- Navy/Dark Gray Suit
- Very clean facial hair
- Comfortable shoes
- Strong, simple tie

#### **EVERYONE**

- FIT, NOT \$\$\$\$.
- Haircut
- Wear it on Skype
- Ask for honesty

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### **Questions so far?**





### II: The Interview





### Prep

- In the Week(s) before:
  - Do homework
  - Record yourself
  - ... in front of a **mirror**
  - Use Skype
  - Develop questions
  - Know:
    - Strengths Weaknesses Elevator Pitch Why us? Reserve/See Space

24 hours before:

- Confirm space
- Get sleep
- Suit up
- Review notes
- Read something else the morning of...
- 60 mins before:

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- Confirm via email
- Log in 5 mins early

### Jobs Get in at the Eyes

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### Jobs Get in at the...camera

**"Eyes up"** Regardless of the number of interviewers

### Orient Yourself

Check to make sure you're smiling

#### 

### **Skype Etiquette**



- **DO** close all programs
- DO use your hands
- DO sit with feet flat
  - **DO** pause
  - DON'T cross armsDON'T hunch overDON'T shout

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### **Answer Formulation**

- Elements of strong answers:
  - **Brevity**—two sentences instead of three
  - Articulating personal **stakes** of the question
  - Remain positive and focused on strengths
  - Narrative examples that produce **results**
  - Slow Down. Slow Way Down.
- Indicators of confidence:
  - Rephrasing a question to **clarify**
  - Tying answers to **previous** questions or comments
  - Taking a moment to **think** about an answer

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# Relax. It will probably happen.

### Nip it in the bud.

# Have that second device and contact information.

### **Practice Makes Perfect**

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### **Practice Makes Perfect**

- Game Time Situations
  - Use the room/tech setup
  - Wear the outfit that you plan to wear
  - Use materials that you'll have in front of you

- Start with basic questions
- Practice technical difficulties

### **Follow-Up**

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# Questions? aj@uchicago.edu

